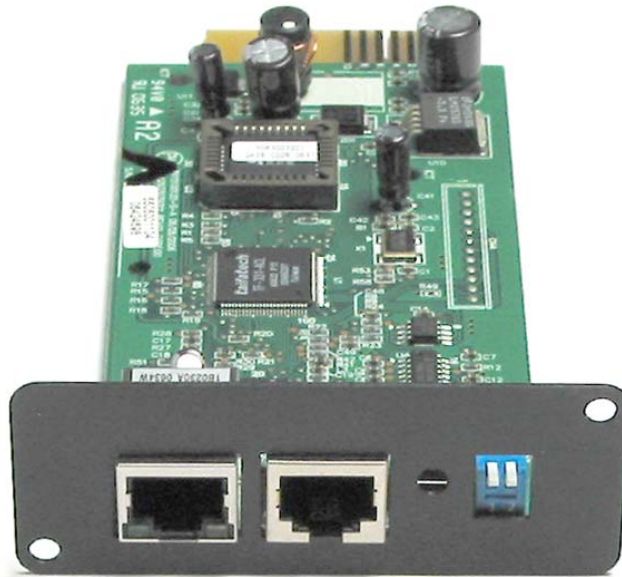




# **SNMP-NV6**

## **UPS SNMP Card**

(Web-Based monitoring SNMP Card)



## User's Manual

## About this manual

This manual contains information about the installation and the operation of the SNMP-NV6 SNMP card.

### Save this Manual

This manual contains instructions and warnings that should be followed during the installation, operation and storage of this product. Failure to heed these instructions and warnings will void the product warranty.

## Electromagnetic Interference

This is a Class A product. In a domestic environment, this product might cause radio interference in which case the user is required to take adequate measures. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment.

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## Safety Information

- Qualified service personnel must perform the servicing of this equipment. Remove rings, watches and other jewelry before servicing the unit.
- Before plugging in or pulling out the SNMP-NV6 card to and/or from the UPS, we recommend turning the UPS off.

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# 1. Overview

SNMP-NV6 card is an interface between the UPS and the network. It can obtain the information from a UPS and issue commands to it. SNMP-NV6 card supports two kinds of protocols – SNMP and HTTP for user access. Through the SNMP NMS and Web Browser, the user can setup the SNMP-NV6 card obtain information from the UPS and issue commands to UPS.

SNMP-NV6 card also provides shutdown software that operates with various Operating Systems that can link to the SNMP-NV6 card automatically through the network and communicate with it via SNMP protocol. The shutdown software retrieves the UPS information from SNMP-NV6 card and based on this information can start the shutdown process in order to prevent the abnormal shutdown of the host or server due to power events.

## 1.1 Features

- UPS network management:  
Allows remote management of a UPS from any workstation through the Internet or Intranet.
- UPS remote monitor via SNMP & HTTP:  
Allows remote monitoring of a UPS via SNMP NMS together with the UPS MIB (Management Information Base) files or via a Web Browser.
- UPS and system configuration from any client (password protected):  
Set UPS and system parameters from a Web Browser.
- Records event logs & monitored data:  
Provides history data and event log for the UPS.
- User notified via SNMP Trap and e-mail
- Supports Network Time Protocol
- Supports Telnet configuration
- Supports BOOTP/DHCP
- Supports security protocols - HTTPS, SSH, SFTP, and SNMPv3
- Login via RADIUS and local authentication
- Supports Syslog
- Supports IPv4 and IPv6
- Supports Environmental Monitoring

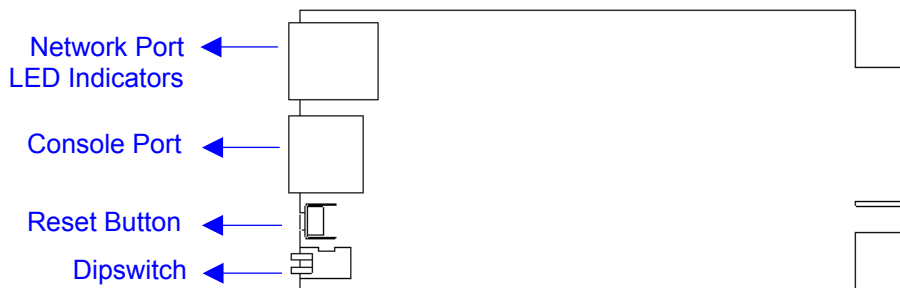
## 1.2 Package Contents

The SNMP-NV6 card package contains the following items.

Quantity	Item
1	SNMP-NV6 SNMP Card
1	CD
1	RJ45 to DB9 serial cable
1	Quick Install
1	Product Warranty Card

## 2. Description

The SNMP-NV6 card's components are described as below.



### 2.1 Ports

Item	Description
<b>Network Port</b>	Connect to the Network.
<b>LED Indicators</b>	Indicate operational status.
<b>Console Port</b>	Connect to a VT100 terminal to configure the system or connect to a Temperature/Humidity Probe to monitor the environmental parameters.
<b>Reset Button</b>	Reset the SNMP-NV6 card only. This does not affect the UPS.
<b>Dipswitch</b>	Setup the operational modes.

### 2.1.1 LED Indicators

No.	Yellow LED	Green LED	Description
1	---	OFF	Hardware or network error
2	Flashing (1sec)	---	UPS is disconnected
Without Temp/Humidity probe			
3	Flashing (50 ms)	ON	Normal operation
With Temp/Humidity probe			
4	Flashing (50 ms)	Flashing (50 ms)	Normal operation
5	Flashing (50 ms)	ON	Temp/Humidity probe is disconnected

### 2.1.2 Dipswitch Settings

No.	Dip1	Dip2	Description
1	OFF	OFF	Normal operation
2	OFF	ON	Pass Through Mode
3	ON	OFF	Sensor Mode (with Temp/Humidity probe)
4	ON	ON	Console Mode

## 3. Installation

**Note:** The SNMP-NV6 cards are designed to be Hot Swappable, but there is a remote chance that when Hot-Swapping the SNMP-NV6 card that the UPS will shutdown. Minuteman recommends following steps 1 through 13 when installing the SNMP-NV6 card, but to hot-swap skip to step number 3 and omit steps 6, 7.

1. Turn off all of the equipment that is plugged into the UPS.
2. Turn off the UPS and unplug the UPS's power cord from the AC wall outlet.
3. Remove the Option Slot cover plate from the rear panel of the UPS.
4. Insert the SNMP-NV6 card into the option slot and secure with the retaining screws.
5. Connect the Network cable to the Network Port on the SNMP-NV6 card.
6. Plug the UPS's power cord into the AC wall outlet and turn the UPS on.
7. Turn on all the equipment that is plugged into the UPS.
8. Open a web browser and type in the default host name **SNMP-NV6** or the default IP address **192.168.1.100** in the address box.
9. Login as administrator with **admin** for the default Account and **password** for the default Password.
10. Open the TCP/IP page and configure the IP address, Subnet Mask, Gateway IP and the host name for the SNMP-NV6 card.
11. Open the User Manager page to change your accounts and passwords.
12. We recommended disabling the BOOTP/DHCP option and assigning a valid static IP address.
13. Open the Time Server page to set the time and the date.

**Note:** The BOOTP/DHCP default setting is Enabled.

## 4. Configuration Methods

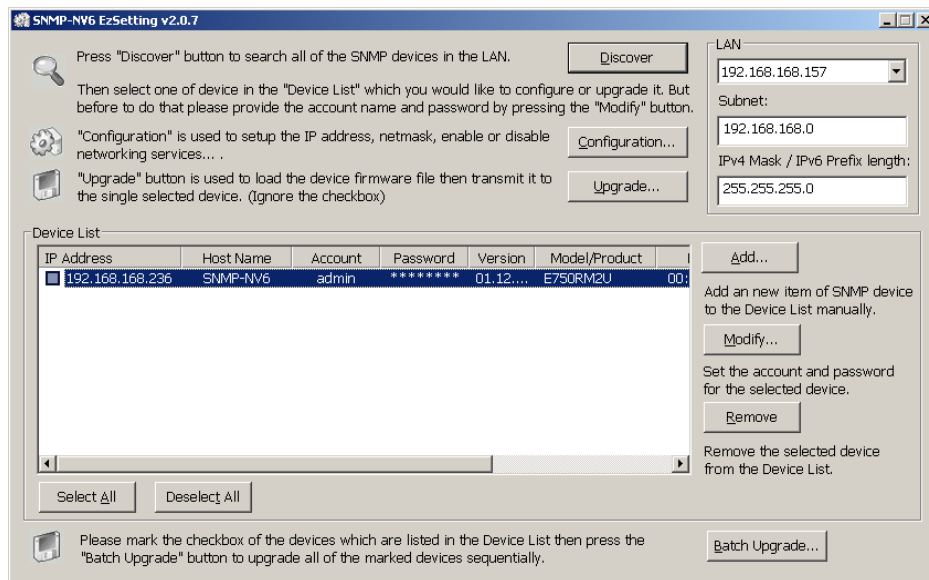
The easiest way to configure the SNMP-NV6 card is to run the **EzSetting** program, which you can find on the provided CD. Once you have configured the essential network parameters successfully, you can launch a Web Browser or telnet to the SNMP-NV6 card to execute more detailed configuration.

### 4.1 Configure the SNMP-NV6 card by EzSetting

1. Prepare a workstation (Microsoft Windows 2000, 2003, 2008, XP, Vista, Win7 or later).
2. Make sure both of the dipswitches of the SNMP-NV6 card are set to the **OFF** position (normal mode) to enable the network transmission.
3. Make sure the workstation and the SNMP-NV6 card are in the same LAN.
4. Connect the Network cable to the Network Port on the SNMP-NV6 card.
5. Put the CD in and open the **EzSetting** program.

**Note:** The Windows Firewall may need to be turned off while using the EzSetting program.

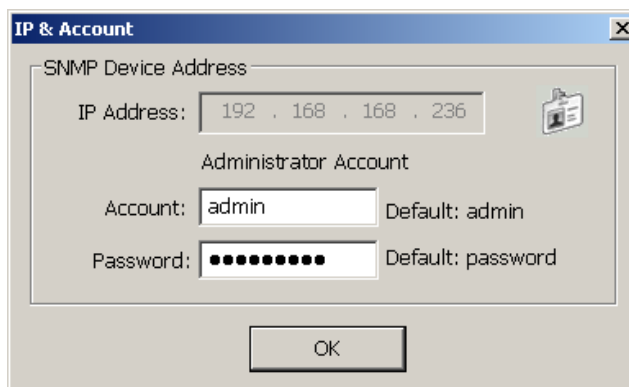
6. Press the **Discover** button to search for all of the SNMP-NV6 cards in the LAN. All of the SNMP-NV6 cards will be listed in the **Device List** as shown below.



7. If you want to search all of the SNMP-NV6 cards in a different domain network, just change the **Subnet** and **Subnet Mask** and then press the **Discover** button to list them.
8. If the SNMP-NV6 card cannot be found, check the networking port UDP 3456 in the OS. Open it if it is blocked.



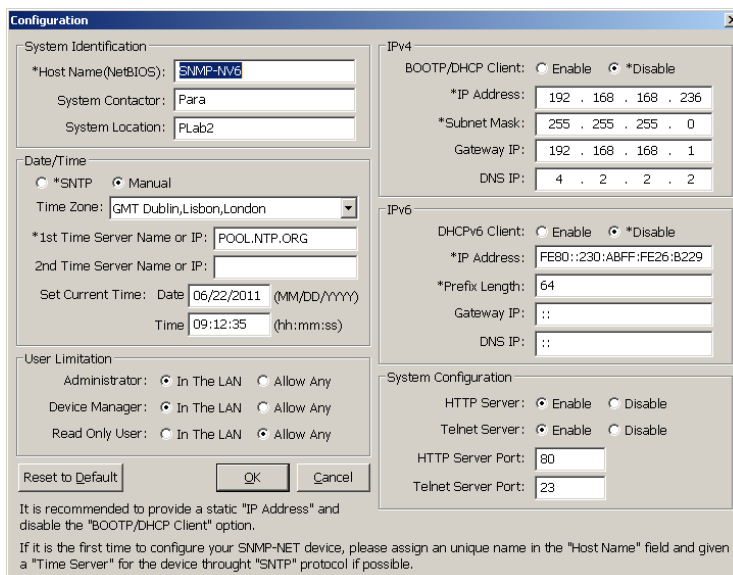
9. Select the SNMP-NV6 card in the **Device List** and then click on the **Modify** button. Enter the **account** and **password**. The default account and password are **admin** and **password** respectively.



The 'IP & Account' window shows the following configuration:

- SNMP Device Address:** IP Address: 192 . 168 . 168 . 236
- Administrator Account:** Account: admin (Default: admin), Password: [masked] (Default: password)
- Buttons:** OK

10. Click on the **Configuration** button and then configure the essential network parameters.



The 'Configuration' window shows the following configuration:

- System Identification:** \*Host Name (NetBIOS): SNMP-NV6, System Contactor: Para, System Location: PLab2
- Date/Time:** \*SNTP (selected), Time Zone: GMT Dublin, Lisbon, London, \*1st Time Server Name or IP: POOL.NTP.ORG, 2nd Time Server Name or IP: [empty], Set Current Time: Date 06/22/2011 (MM/DD/YYYY), Time 09:12:35 (hh:mm:ss)
- User Limitation:** Administrator: In The LAN (selected), Device Manager: In The LAN (selected), Read Only User: In The LAN (selected)
- IPv4:** BOOTP/DHCP Client: Disable (selected), \*IP Address: 192 . 168 . 168 . 236, \*Subnet Mask: 255 . 255 . 255 . 0, Gateway IP: 192 . 168 . 168 . 1, DNS IP: 4 . 2 . 2 . 2
- IPv6:** DHCPv6 Client: Disable (selected), \*IP Address: FE80::230:ABFF:FE26:B229, \*Prefix Length: 64, Gateway IP: ::, DNS IP: ::
- System Configuration:** HTTP Server: Enable (selected), Telnet Server: Enable (selected), HTTP Server Port: 80, Telnet Server Port: 23
- Buttons:** Reset to Default, OK, Cancel
- Notes:** It is recommended to provide a static "IP Address" and disable the "BOOTP/DHCP Client" option. If it is the first time to configure your SNMP-NET device, please assign a unique name in the "Host Name" field and given a "Time Server" for the device through "SNTP" protocol if possible.

## 4.2 Configure the SNMP-NV6 card through COM Port

1. Prepare a workstation (Microsoft Windows 2000, 2003, 2008, XP, Vista, Win7 or later).
2. Use the RJ45 to DB9 serial cable (provided) to connect the SNMP-NV6 card's COM port with the workstation's COM port.
3. Set both of the dipswitches of the SNMP-NV6 card to **OFF** position (normal mode) to enable the network transmission.
4. From the workstation running Windows 2000, 2003, 2008, or XP, open **HyperTerminal** in the **Accessories Program Group**. From the workstation running Windows Vista or 7, download the **Putty** software from the Internet to execute the configuration.
5. Configure the COM port's parameters: 2400 bps, 8 data bits, no parity, 1 stop bit and no flow control.

- Set both of the dipswitches of the SNMP-NV6 card to **ON** position (configuration mode). After the message appears on the screen, key in the **account** (default account is **admin**) and **password** (default password is **password**). Then the SNMP-NV6 card's **Main Menu** will appear on the screen. Refer to section **4.4 Configure the SNMP-NV6 card via Text Mode** for more information.

### 4.3 Configure the SNMP-NV6 card through Telnet

- Connect the SNMP-NV6 card to the network.
- Prepare a workstation (Microsoft Windows, Mac OS X or Linux) that is in the same LAN.
- Set both of the dipswitches of the SNMP-NV6 card to the **OFF** position (**normal mode**).
- From the Windows workstation open a DOS Prompt, type in the **telnet HostName or the IP address**. For other operating systems, please run the OS shell and type the same command.
- After the message appears on the screen, enter the **account** (default account is **admin**) and the **password** (the default password is **password**) and then the SNMP card's **Main Menu** will appear on the screen. Please refer to **4.4 Configure the SNMP-NV6 card via Text Mode** for more information.

**Note:** The SNMP-NV6 card will terminate the telnet connection if there is no activity within 1 minute.

### 4.4 Configure the SNMP-NV6 card via Text Mode

You can configure the SNMP-NV6 card via text mode by using a Telnet utility or through the COM port.

#### 4.4.1 SNMP-NV6 card's Main Menu

```

+=====+
| Web Card Main Menu |
+=====+
Web Card Version 01.00.00
MAC Address 00-30-ab-25-e9-1e
[1]. User Manager
[2]. TCP/IP Setting
[3]. Network Parameter
[4]. Time Server
[5]. Soft Restart
[6]. Reset All To Default
[z]. Exit Without Save
[0]. Save And Exit

Please Enter Your Choice =>

```

### 4.4.1.1 User Manager

```

+=====+
|   User Manager   |
+=====+
RADIUS
[1]. RADIUS Auth: Disable
[2]. Server:
[3]. Secret:
[4]. Port: 1812
-----
Local Auth
  Administrator
[5]. Account: admin
[6]. Password: *****
[7]. Limitation: Only in This LAN
    Device Manager
[8]. Account: device
[9]. Password: *****
[a]. Limitation: Only in This LAN
    Read Only User
[b]. Account: user
[c]. Password: *****
[d]. Limitation: Allow Any
[0]. Back To Previous Menu

Please Enter Your Choice =>

```

Item	Function	Description	Default
[1].	RADIUS Auth:	Obtain the login authentication from a RADIUS server	Disable
[2].	Server:	The RADIUS server name	
[3].	Secret:	The RADIUS secret	
[4].	Port:	The RADIUS port number	1812
[5].	Administrator Account	Administrator has sole right to modify the SNMP-NV6 settings.	admin
[6].	Administrator Password		password
[7].	Administrator Limitation		Only in this LAN
[8].	Device Account	Device Manager is not permitted to change the network settings but has the ability to configure the UPS settings.	device
[9].	Device Password		password
[a].	Device Limitation	Restrict login area for the device manager	Only in this LAN
[b].	User Account	Read Only. User can observe the UPS information only.	user
[c].	User Password		password
[d].	User Limitation	Restrict login area for the user	Allow Any

#### 4.4.1.2 TCP/IP Setting

```

+=====+
|  TCP/IP Setting  |
+=====+
[1]. IPv4 Address: 192.168.001.100
[2]. IPv4 Subnet Mask: 255.255.255.000
[3]. IPv4 Gateway IP: 192.168.001.254
[4]. IPv4 DNS or WINS IP: 192.168.001.001
[5]. DHCPv4 Client: Enable
[6]. IPv6 Address: fe80::230:abff:fe25:900
[7]. IPv6 Prefix Length: 64
[8]. IPv6 Gateway IP: ::
[9]. IPv6 DNS IP: ::
[a]. DHCPv6: Enable
[b]. Host Name (NetBIOS): SNMP-NV6
[c]. System Contactor:
[d]. System Location:
[e]. Auto-Negotiation: Enable
[f]. Speed: 100M
[g]. Duplex: Full
[h]. Status Stable: 3
[0]. Back To Previous Menu

Please Enter Your Choice =>

```

Item	Function	Description	Default
[1].	IPv4 Address	The default IPv4 address	192.168.001.100
[2].	IPv4 Subnet Mask	The IPv4 sub-net mask setting	255.255.255.000
[3].	IPv4 Gateway IP	The IPv4 network default gateway	192.168.001.254
[4].	IPv4 DNS IP	IPv4 Domain Name Server IP address	192.168.001.001
[5].	DHCPv4 Client	Enable/Disable DHCPv4 protocol	Enable
[6].	IPv6 Address	The SNMP-NV6 IPv6 address	
[7].	IPv6 Subnet Mask	The IPv6 sub-net mask setting	
[8].	IPv6 Gateway IP	The IPv6 network default gateway	
[9].	IPv6 DNS IP	IPv6 Domain Name Server IP address	
[a].	DHCPv6 Client	Enable/Disable DHCPv6 protocol	Enable
[b].	Host Name		SNMP-NV6
[c].	System Contactor		
[d].	System Location		
[e].	Auto-Negotiation	The network link operation	Enable
[f].	Speed		100M
[g].	Duplex		Full

### 4.4.1.3 Network Parameter

```

+=====+
| Network Parameter |
+=====+
[1]. HTTP Server: Enable
[2]. HTTPS Server: Enable
[3]. Telnet Server: Enable
[4]. SSH/SFTP Server: Enable
[5]. FTP Server: Enable
[6]. Syslog: Enable
[7]. HTTP Server Port: 80
[8]. HTTPS Server Port: 443
[9]. Telnet Server Port: 23
[a]. SSH Server Port: 22
[b]. FTP Server Port: 21
[c]. Syslog Server1:
[d]. Syslog Server2:
[e]. Syslog Server3:
[f]. Syslog Server4:
[g]. SNMP Get, Set Port: 161
[0]. Back To Previous Menu

Please Enter Your Choice =>

```

Item	Function	Description	Default
[1].	HTTP Server	Enable/Disable HTTP protocol	Enable
[2].	HTTPS Server	Enable/Disable HTTPS protocol	Enable
[3].	Telnet Server	Enable/Disable telnet protocol	Enable
[4].	SSH/SFTP Server	Enable/Disable SSH/SFTP protocol	Enable
[5].	FTP Server	Enable/Disable FTP protocol	Enable
[6].	Syslog	Enable/Disable remote syslog	Disable
[7].	HTTP Server Port	HTTP networking port	80
[8].	HTTPS Server Port	HTTPS networking port	443
[9].	Telnet Server Port	Telnet networking port	23
[a].	SSH Server Port	SSH networking port	22
[b].	FTP Server Port	FTP networking port	21
[c].	Syslog Server1	The remote syslog host name	
[d].	Syslog Server2	The remote syslog host name	
[e].	Syslog Server3	The remote syslog host name	
[f].	Syslog Server4	The remote syslog host name	
[g].	SNMP Get, Set Port	The SNMP networking port	161

#### 4.4.1.4 Time Server

There are two ways to set the SNMP-NV6 card's current time and date. One is to set the system time manually, but this is not the best way. The ideal way is to set up a timeserver. The SNMP-NV6 card does support SNTP, which is supported by Windows XP.

To configure a Windows PC to act as a timeserver, please install the **Simple TCP/IP Services** from the **Add/Remove Windows Components**.

```

+=====+
|   Time Server   |
+=====+
[1]. Time Selection: SNTP
[2]. Time Zone: +0 hr
[3]. 1st Time Server: POOL.NTP.ORG
[4]. 2nd Time Server:
[5]. Manual Date: 01/01/2000 (MM/DD/YYYY)
[6]. Manual Time: 00:00:00 (hh:mm:ss)
[0]. Back To Previous Menu

Please Enter Your Choice =>

```

Item	Function	Description	Default
[1].	Time Selection	Select SNTP or manually	SNTP
[2].	Time Zone	Select time zone	+0 hr
[3].	1 <sup>st</sup> Time Server	The first time server for SNTP	POOL.NTP.ORG
[4].	2 <sup>nd</sup> Time Server	The second time server for SNTP	
[5].	Manual Date	Assign the date manually if the Time Selection is selected to Manual	01/01/2000
[6].	Manual Time	Assign the time manually if the Time Selection is selected to Manual	00:00:00

#### 4.4.1.5 Soft Restart

Simply restart the SNMP-NV6 card. It does not affect the UPS.

#### 4.4.1.6 Reset All To Default

Resets all of the settings back to the original default values.

#### 4.4.1.7 Exit Without Save

Exit and disregard any changes.

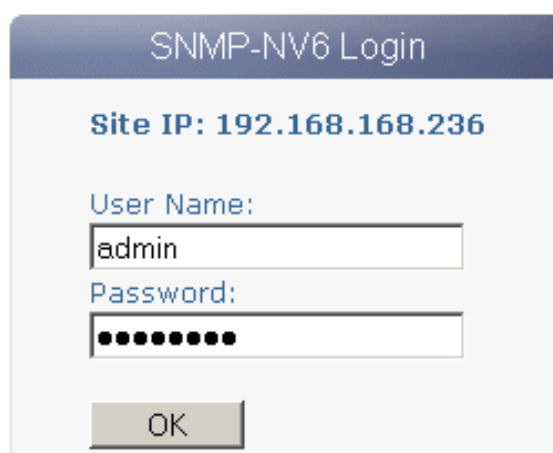
#### 4.4.1.8 Save And Exit

Saves the changes and exits.

## 5. Web Interface

### 5.1 Run a Web Browser

1. Make sure that you have a **TCP/IP** network already installed.
2. Start your Web Browser. Enter **http://host\_name** or **http://ip\_address** in the address bar for the plain web transmission or **https://host\_name** or **https://ip\_address** for the encrypted web transmission. The SNMP-NV6 card will then ask for your user name and password. After keying in the correct **user name** and **password**, the **SNMP-NV6 card's Home Page** will appear on the screen.

A screenshot of a web browser login window titled "SNMP-NV6 Login". The window has a light blue header bar with the title. Below the header, the text "Site IP: 192.168.168.236" is displayed in blue. There are two input fields: "User Name:" with the text "admin" entered, and "Password:" with a masked password represented by ten black dots. At the bottom of the form is a grey button labeled "OK".

SNMP-NV6 Login

Site IP: 192.168.168.236

User Name:  
admin

Password:  
••••••••••

OK

3. If the login page does displayed, but you are unable to login with the correct user name and password, it might be because that the IP address that you used to login is different from the SNMP-NV6 card's IP address subnet.

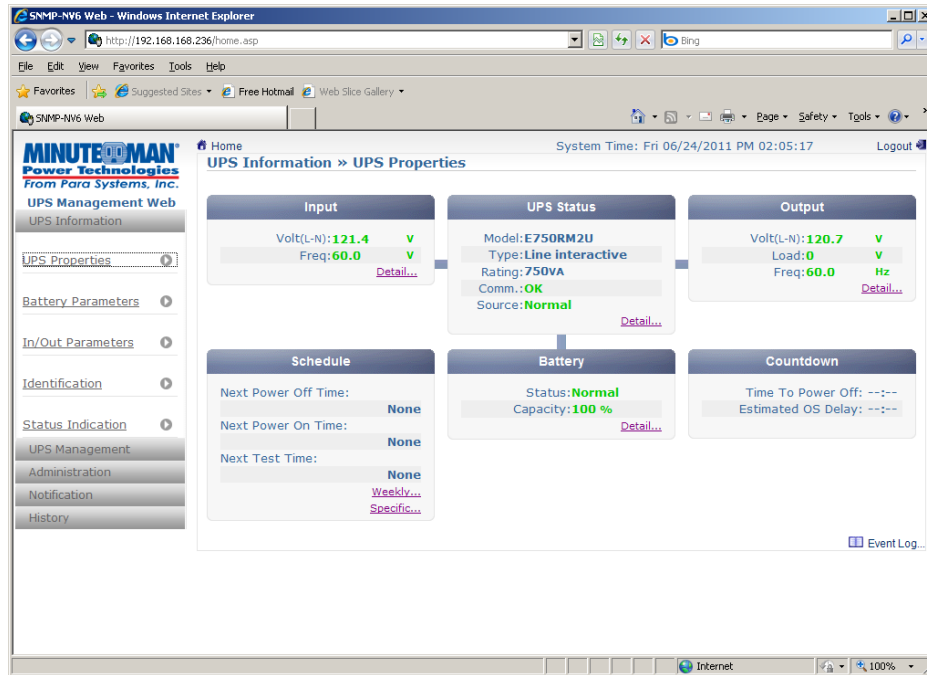
**Note:** The SNMP-NV6 card will automatically logout the user if there is no activity for 30-minutes.

### 5.2 UPS Information

This section includes information about the identification, the battery voltage, the battery status and the status indication of the UPS. Because different models provide different information, the model you have may not display the same information.

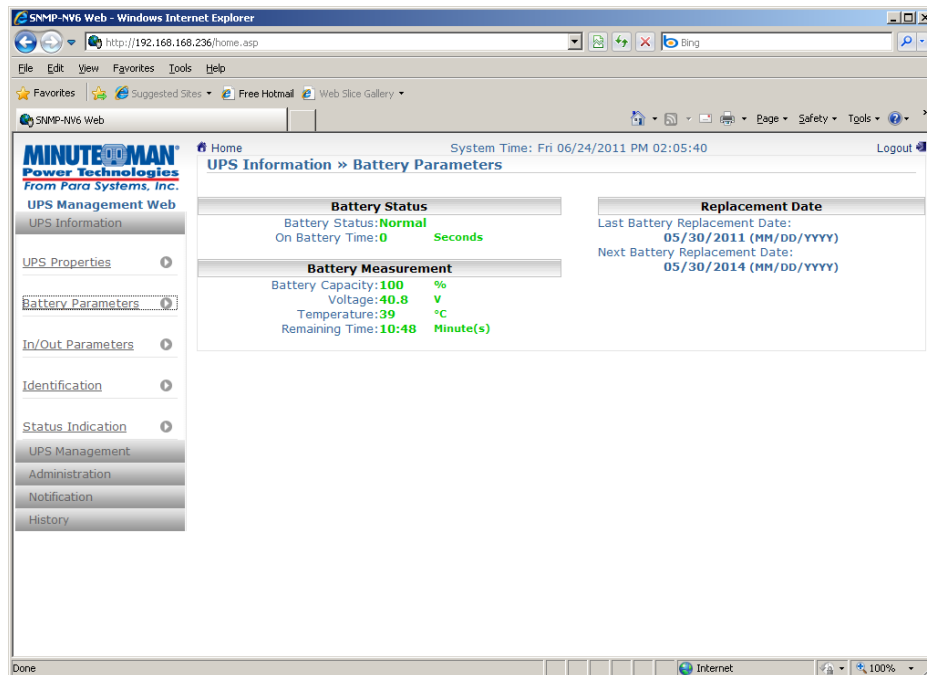
## 5.2.1 UPS Properties

This page gives a snapshot of all the principal UPS parameters. The values will update automatically. To set the refresh time, select the menu Administration – Web – Web Refresh Period.



## 5.2.2 Battery Parameters

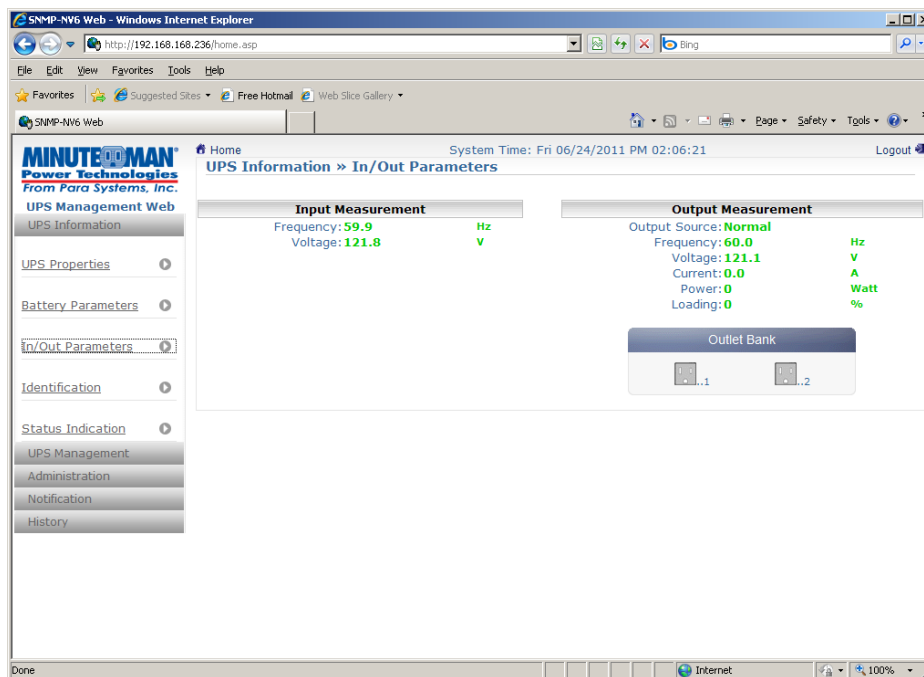
This page displays a list of the UPS battery parameters.





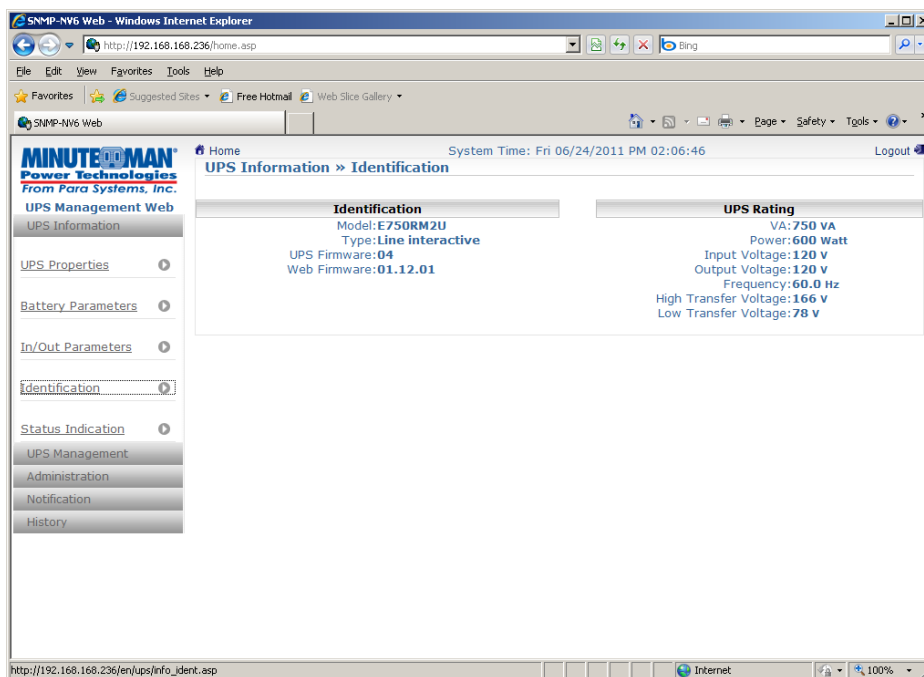
## 5.2.3 In/Out Parameters

Select In/Out Parameters from the UPS Information on the main menu to get a list of the UPS input, and output parameters.



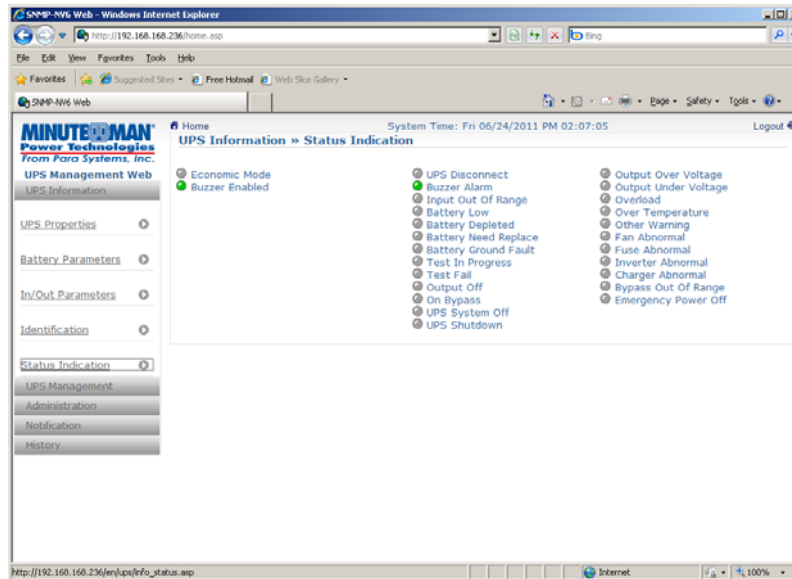
## 5.2.4 Identification

Select Identification from the UPS Information menu to get a list of the UPS information.



## 5.2.5 Status Indication

This page lists the UPS events and indicates which event has occurred by turning the button on or off.



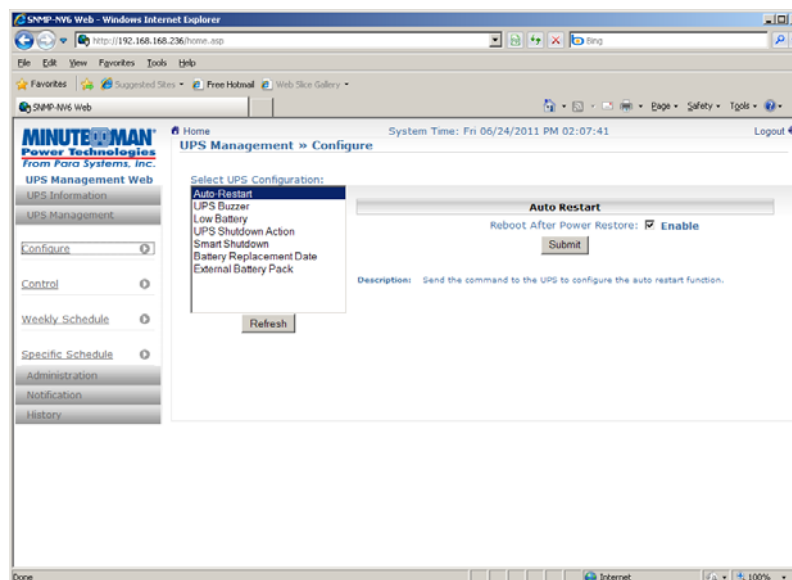
## 5.3 UPS Management

Because different UPSs provide different functions, the UPS you have may not support the same configuration or control items.

### 5.3.1 Configure

The configure page is designed to set the configurable values of the UPS or SNMP card. These values will be stored in the UPS or SNMP card.

**Note:** Different UPSs may support different configuration options.



### **5.3.1.1 Auto Restart**

Sends the command to the UPS to configure the auto restart function.

### **5.3.1.2 UPS Buzzer**

Sends the command to the UPS to configure the buzzer function.

### **5.3.1.3 Low Battery**

The set value is compared to the received value from the UPS. If the received battery level is lower than the assigned value then the card sends the Low Battery Warning.

### **5.3.1.4 UPS Shutdown Action**

The set value is compared to the received value from the UPS. If the Power Fail or Low Battery event occurs then the card sends the assigned shutdown delay time to the UPS.

### **5.3.1.5 Smart Shutdown**

Initiates a signal for the server to shutdown. After the user-defined Estimated OS Shutdown Delay, the output power is switched off. SNMP-NV6 Client or SNMP Shutdown Agent must be used on the server for it to be properly shutdown. The Estimated OS Shutdown Delay includes the assigned countdown delay in the shutdown software plus the duration of OS shutdown process. When the Shutdown Agent receives the Smart Shutdown signal, the low battery settings will be used to process the shutdown procedure.

### **5.3.1.6 Battery Replacement Date**

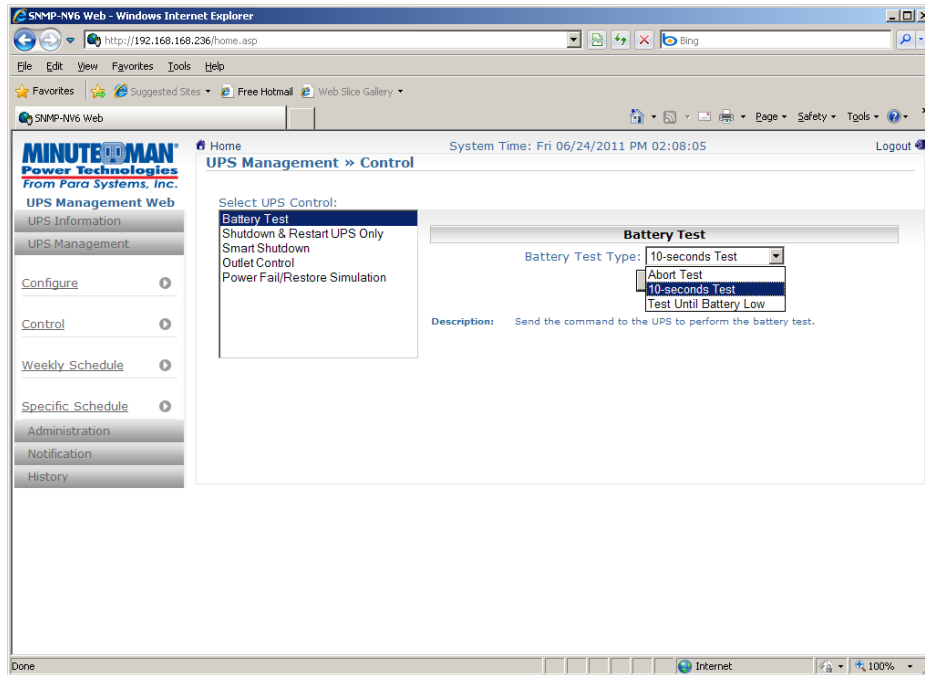
After the battery replacement dates are assigned, the card then sends the command to store these dates in the UPS.

### **5.3.1.7 External Battery Pack**

If you are using an External Battery Pack with this UPS, the UPS must be configured so that; the UPS will report the correct estimated runtime.

## 5.3.2 Control

This menu allows you to send the control commands to the UPS.



### 5.3.2.1 Battery Test

Sends the command to the UPS to perform a battery test.

### 5.3.2.2 Shutdown & Restart UPS Only

Sends the command to the UPS to perform the Shutdown and/or Restart function.

If you only want to shutdown the UPS mark the UPS Shutdown Delay check box and fill in the delay time.

If you only want to restart the UPS mark the UPS Restart Delay check box and fill in the delay time.

If you want to perform both the shutdown and the restart mark both of the check boxes and fill in both of the delay times.

### 5.3.2.3 Smart Shutdown

The Smart Shutdown feature is used to shutdown all of the connected computers and the UPS safely.

First you should estimate the longest OS shutdown time of your operating systems, which have the shutdown software installed and are connected to this card. The card will delay the assigned OS shutdown time until all of the operating systems are shutdown by the shutdown software then send the UPS shutdown command to the UPS.

### 5.3.2.4 Outlet Control

Press the Switch Bank button to control the UPS output relay to turn on or off individual output banks.

### 5.3.2.5 Power Fail/Restore Simulation

Pressing one of the buttons causes the card to simulate the UPS power fail or power restore event. Based on this function, we can test all of the connected software to verify whether they work properly or not. The UPS will remain in its original state and will not go to the battery mode.

### 5.3.3 Weekly Schedule

This menu allows you to modify the parameters of the shutdown/restart/test events associated with the days of the week.

SNMP-NV6 Web - Windows Internet Explorer  
 http://192.168.168.236/home.asp  
 System Time: Fri 06/24/2011 PM 02:09:13  
 UPS Management > Weekly Schedule

	Action	SUN	MON	TUE	WED	THR	FRI	SAT	Time
1	No Action	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	00:00
2	No Action Shutdown Restart	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	00:00
3	10-Seconds Test	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	00:00
4	No Action	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	00:00
5	No Action	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	00:00
6	No Action	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	00:00

Submit

## 5.3.4 Specific Schedule

This menu allows you to modify the parameters of the shutdown/restart/test events associated with certain days of the year.

	Date(MM/DD/YYYY)	Time(hh:mm)	Action
1	01/01/2000	00:00	Stop Action
2	01/01/2000	00:00	Stop Action
3	01/01/2000	00:00	Shutdown
4	01/01/2000	00:00	Restart
5	01/01/2000	00:00	10-Seconds Test
6	01/01/2000	00:00	Stop Action
7	01/01/2000	00:00	Stop Action
8	01/01/2000	00:00	Stop Action
9	01/01/2000	00:00	Stop Action
10	01/01/2000	00:00	Stop Action

## 5.4 Administration

### 5.4.1 User Manager

The SNMP-NV6 card supports RADIUS. You can assign your RADIUS server to the card for the login authentication through HTTP, Telnet, SSH, FTP, SFTP and EzSetting. If the RADIUS option is disabled then you still can manage the login authentication locally by assigning 3 different level of users account and password.

Server (51 chars max.)	Secret (32 chars max.)	Port
		1812

Administrator	Device Manager	Read Only User
<input type="checkbox"/> Login User	<input type="checkbox"/> Login User	<input checked="" type="checkbox"/> Login User
<input type="checkbox"/> Framed User	<input checked="" type="checkbox"/> Framed User	<input type="checkbox"/> Framed User
<input type="checkbox"/> Callback Login	<input type="checkbox"/> Callback Login	<input type="checkbox"/> Callback Login
<input type="checkbox"/> Callback Framed	<input type="checkbox"/> Callback Framed	<input type="checkbox"/> Callback Framed
<input type="checkbox"/> Outbound	<input type="checkbox"/> Outbound	<input type="checkbox"/> Outbound
<input checked="" type="checkbox"/> Administrative	<input type="checkbox"/> Administrative	<input type="checkbox"/> Administrative
<input type="checkbox"/> NAS Prompt	<input type="checkbox"/> NAS Prompt	<input type="checkbox"/> NAS Prompt
<input type="checkbox"/> Authenticate Only	<input type="checkbox"/> Authenticate Only	<input type="checkbox"/> Authenticate Only
<input type="checkbox"/> Callback NAS Prompt	<input type="checkbox"/> Callback NAS Prompt	<input type="checkbox"/> Callback NAS Prompt
<input type="checkbox"/> Call Check	<input type="checkbox"/> Call Check	<input type="checkbox"/> Call Check
<input type="checkbox"/> Callback Administrative	<input type="checkbox"/> Callback Administrative	<input type="checkbox"/> Callback Administrative

Privilege	Account Name (16 chars max.)	Password (16 chars max.)	Login Limitation
Administrator	admin	*****	<input checked="" type="radio"/> Only in This LAN <input type="radio"/> Allow Any

## 5.4.2 TCP/IP

This menu allows the administrator to set the local network configuration parameters in SNMP-NV6 card.

The screenshot shows the 'Administration » TCP/IP' page of the SNMP-NV6 Web interface. The page is divided into three main sections: 'TCP/IP Settings for IPv4', 'TCP/IP Settings for IPv6', and 'System'. The 'System' section includes fields for Host Name, System Contactor, and System Location. The 'Link' section includes fields for Auto-Negotiation, Speed, and Duplex. The 'Submit' button is located at the bottom right of the 'Link' section.

Section	Parameter	Value
TCP/IP Settings for IPv4	DHCP Client	<input type="radio"/> Enable <input checked="" type="radio"/> Disable
	IP Address	192.168.168.236
	Subnet Mask	255.255.255.0
	Gateway IP	192.168.168.1
	DNS IP	4.2.2.2
	Search Domain	verizon.com
TCP/IP Settings for IPv6	DHCP Client	<input type="radio"/> Enable <input checked="" type="radio"/> Disable
	IP Address	
	Prefix Length	0
	Gateway V6IP	
	DNS V6IP	
System	Host Name	SNMP-NV6
	System Contactor	
	System Location	
Link	Auto-Negotiation	<input checked="" type="checkbox"/> Enable
	Speed	<input checked="" type="radio"/> 100M <input type="radio"/> 10M
	Duplex	<input checked="" type="radio"/> Full <input type="radio"/> Half

### 5.4.2.1 IPv4

**DHCP Client:** Enable/Disable DHCP to get the IP address from DHCP server.

**IP Address:** The IP address of the card (e.g. 192.168.1.100).

**Subnet Mask:** The Subnet Mask for your network (e.g. 255.255.255.0).

**Gateway IP:** The IP address of the network gateway (e.g. 192.168.1.254).

**DNS IP:** The IP address of the domain name server (e.g. 192.168.1.1).

**Search Domain:** The system domain name, if the host name you provided cannot be searched then the system will append the search domain to your host name.

### 5.4.2.2 IPv6

**DHCP Client:** Enable/Disable DHCP to get the IP address from DHCP server.

**IP Address:** The IPv6 address of the card.

**Prefix Length:** The prefix length for the IPv6 address.

**Gateway V6IP:** The IP address of the IPv6 network gateway.

**DNS V6IP:** The IP address of the IPv6 domain name server.

### 5.4.2.3 System

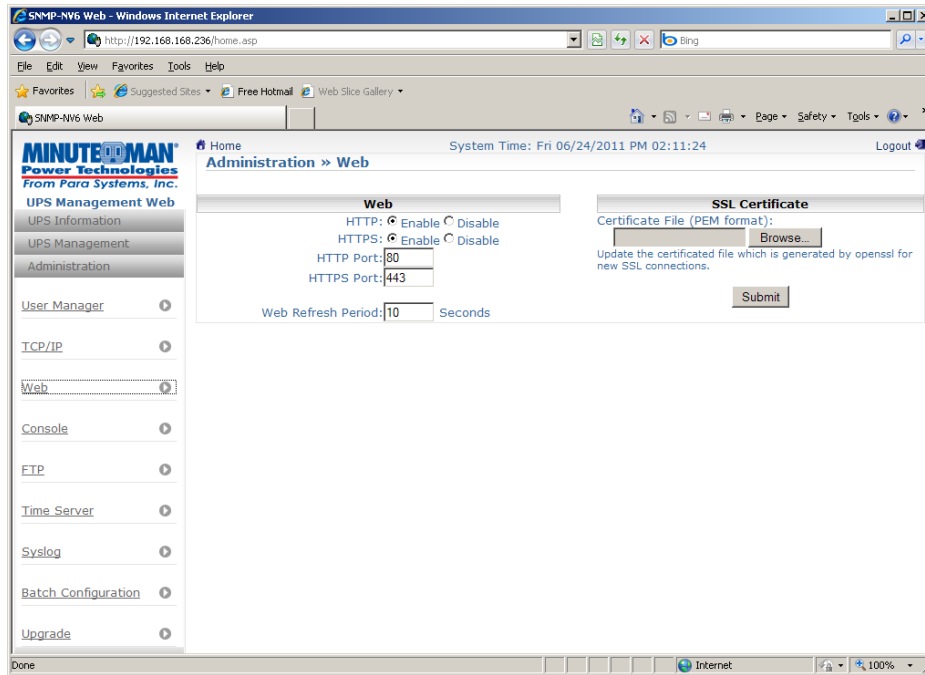
**Host Name:** The Host Name of the SNMP-NV6 card.

**System Contact:** The system contactor information of the network administration.

**System Location:** The system location of the SNMP-NV6 card.

## 5.4.3 Web

This menu allows the administrator to enable or disable the HTTP/HTTPS communication protocols available in the SNMP-NV6 card.



### 5.4.3.1 Web

**HTTP:** Enabling or disabling the HTTP connection with the SNMP-NV6 card.

**HTTPS:** Enabling or disabling the HTTPS connection with the SNMP-NV6 card.

**HTTP Port:** The user may configure HTTP protocol to use a port number other than standard HTTP port (80).

**HTTPS Port:** The user may configure HTTPS protocol to use a port number other than standard HTTPS port (443).

**Web Refresh Period:** The period of time to update the web pages.

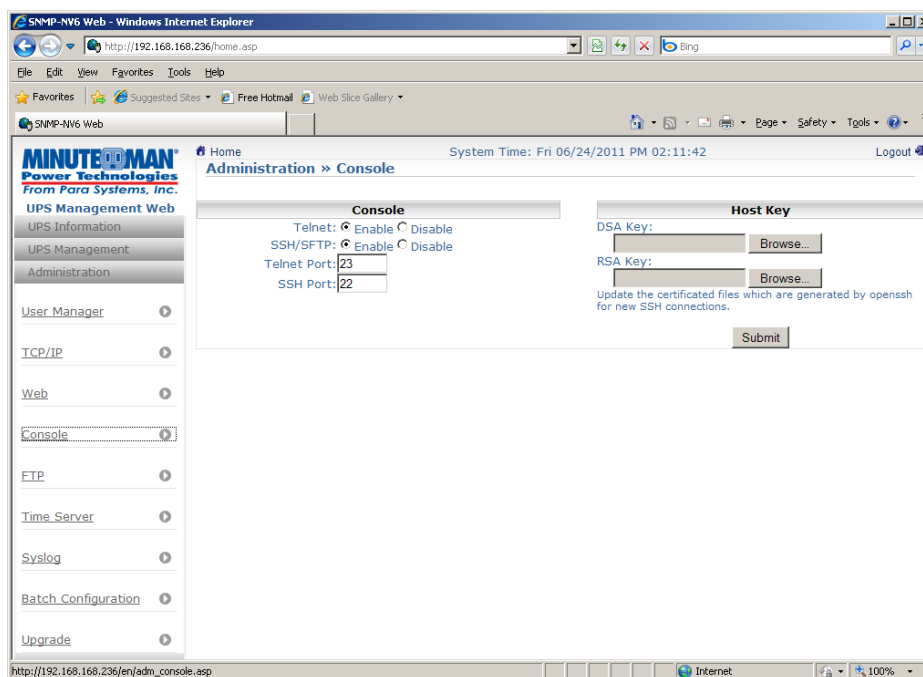
### 5.4.3.2 SSL Certificate

**Certificate File:** This option is used to replace your own SSL certificate file. The SNMP-NV6 card supports PEM format, which is generated by the OpenSSL.



## 5.4.4 Console

This menu allows the administrator to enable or disable the Telnet/SSH communication protocols available in the SNMP-NV6 card.



### 5.4.4.1 Console

**Telnet:** Enabling or disabling the Telnet connection with the SNMP-NV6 card.

**SSH/SFTP:** Enabling or disabling the SSH/SFTP connection with the SNMP-NV6 card.

**Telnet Port:** The user may configure Telnet protocol to use a port number other than standard Telnet port (23).

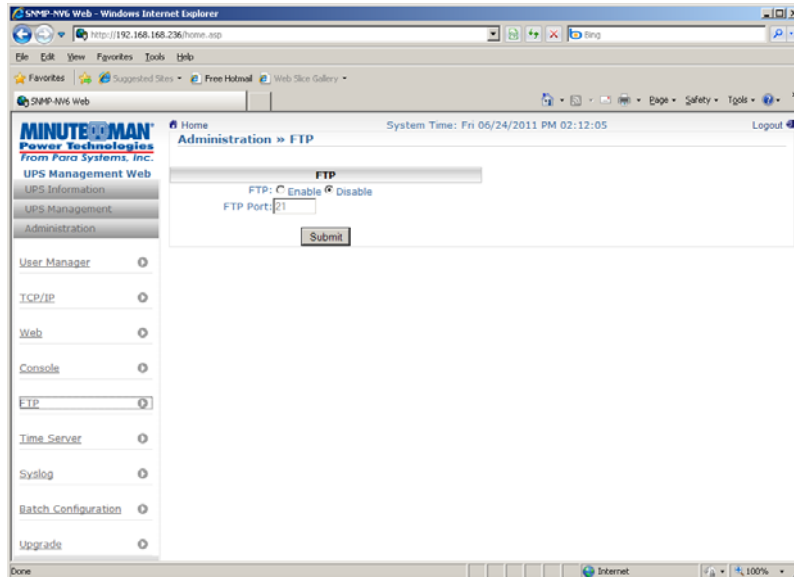
**SSH Port:** The user may configure SSH protocol to use a port number other than standard SSH port (22).

### 5.4.4.2 Host Key

**DSA/RSA Key:** These options are used to replace your own SSH keys. The SNMP-NV6 card supports the key files, which are generated by the OpenSSH.

## 5.4.5 FTP

This menu allows the administrator to enable or disable the FTP communication protocols available in the SNMP-NV6 card.



### 5.4.5.1 FTP

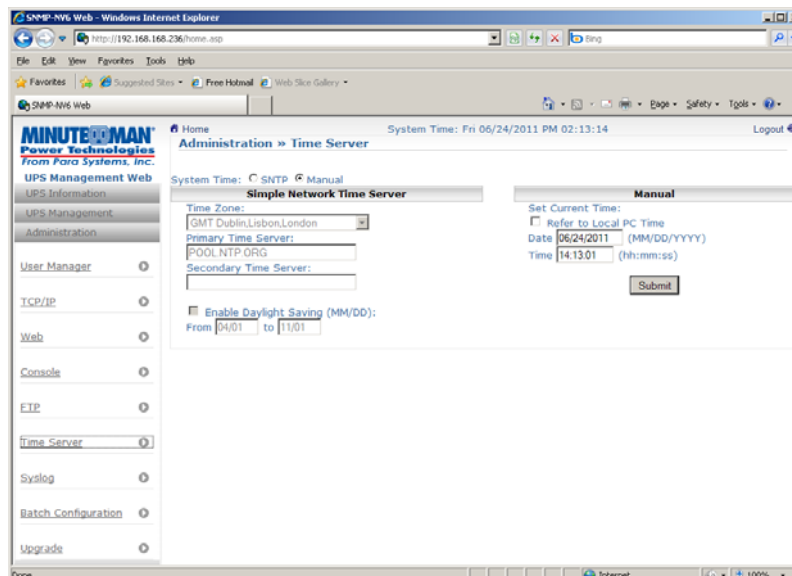
**FTP:** Enabling or disabling the FTP connection with the SNMP-NV6 card.

**FTP Port:** The user may configure FTP protocol to use a port number other than standard FTP port (21).

## 5.4.6 Time Server

This menu allows you to set the SNMP-NV6 card's internal date and time. There are 2 ways to set the date and time. Synchronize with SNTP server or set the date and time manually.

**Note:** If the SNTP is enabled, but cannot get any reply from the assigned time server then the event log and data log will not work.



### 5.4.6.1 Simple Network Time Server

**Time Zone:** Select the time zone where the SNMP-NV6 card is installed.

**Primary/Secondary Time Server:** The SNMP-NV6 card searches both of the Time Servers and follows the first reply server's time. The card synchronizes with the Time Server every hour.

**Enable Daylight Saving:** This option is used to setup a daylight saving time. During the period of daylight saving time, the SNMP-NV6 card will add 1 hour automatically.

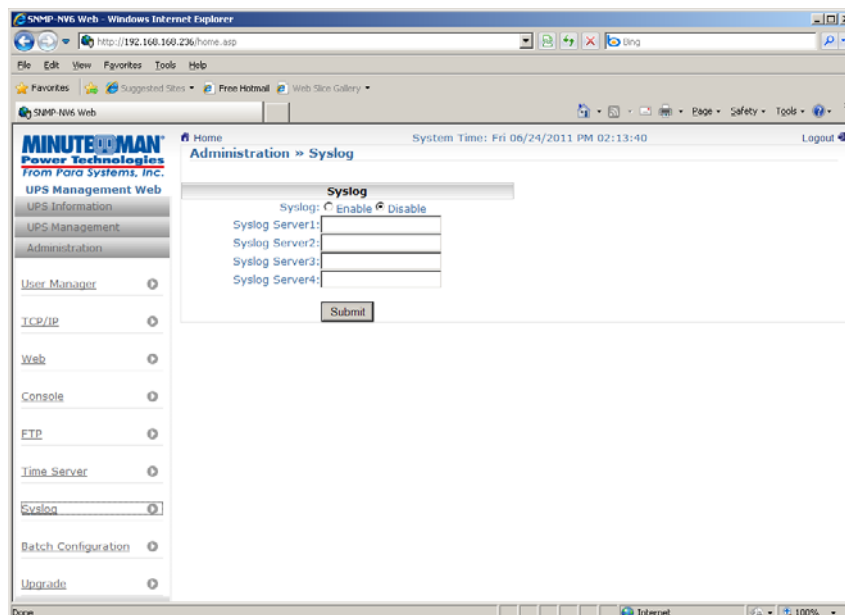
### 5.4.6.2 Manual

If it is not possible to connect to a Time Server then the only way to adjust the system time is manually configure the date and time.

**Note:** The system date and time will be reset to the assigned date/time if the SNMP-NV6 card is restarted.

### 5.4.7 Syslog

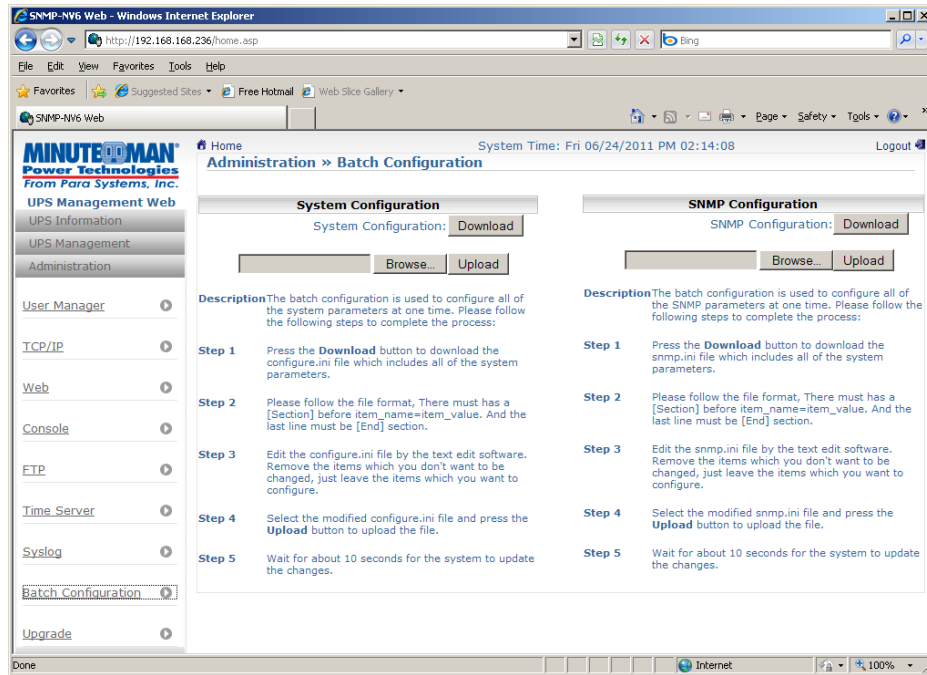
This menu allows the administrator to set the SNMP-NV6 card's syslog. The syslog feature is used to store the event log to a remote syslog server. This feature does not affect the local event log.



### 5.4.8 Batch Configuration

If you are the administrator and you have finished configuring one of the SNMP-NV6 cards, you can copy the same configuration to the other SNMP cards by distributing the configuration files.

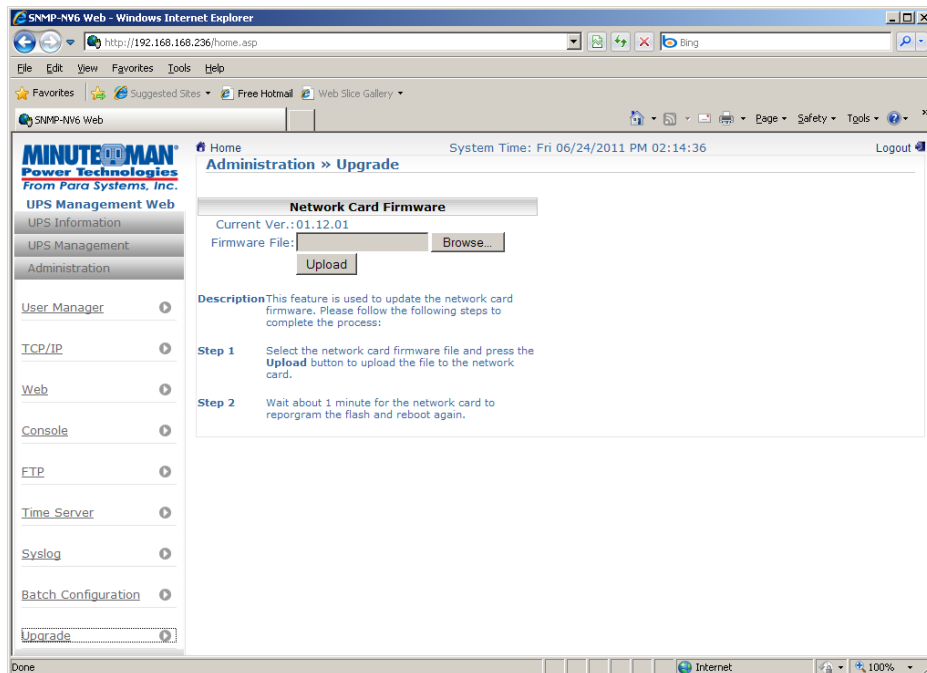
**Note:** You should only delete the lines which you don't want to distribute and if the IP address is static then you must delete the line of IP address = xxx.xxx.xxx in the [System] section. The batch configuration can also work through the FTP.



## 5.4.9 Upgrade

The easiest way to upgrade the SNMP-NV6 card's firmware is through the web interface. The administrator just needs to assign the firmware file from your local disk then press the Upload button to transmit the firmware file to the SNMP card for upgrading.

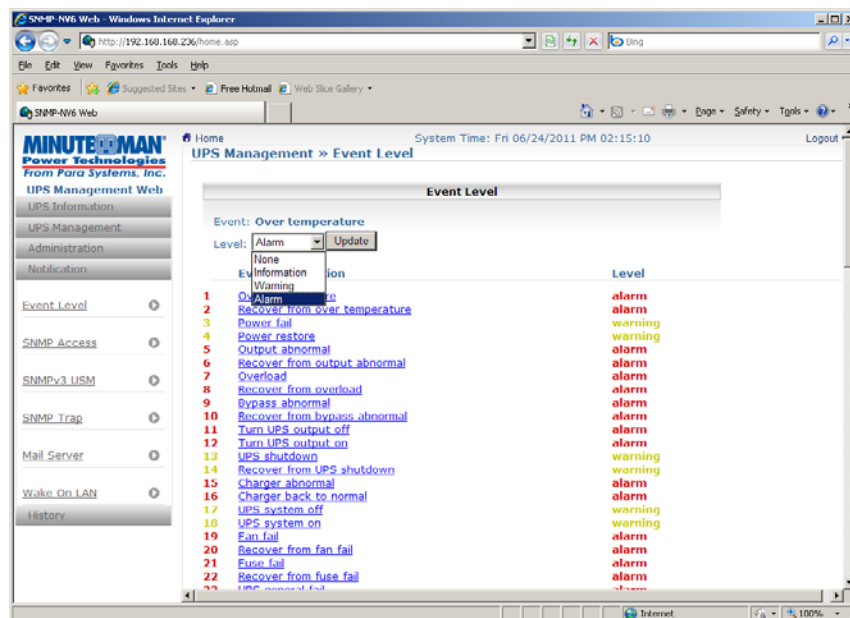
**Note:** The SNMP-NV6 card can also be upgraded using the EzSetting program.



## 5.5 Notification

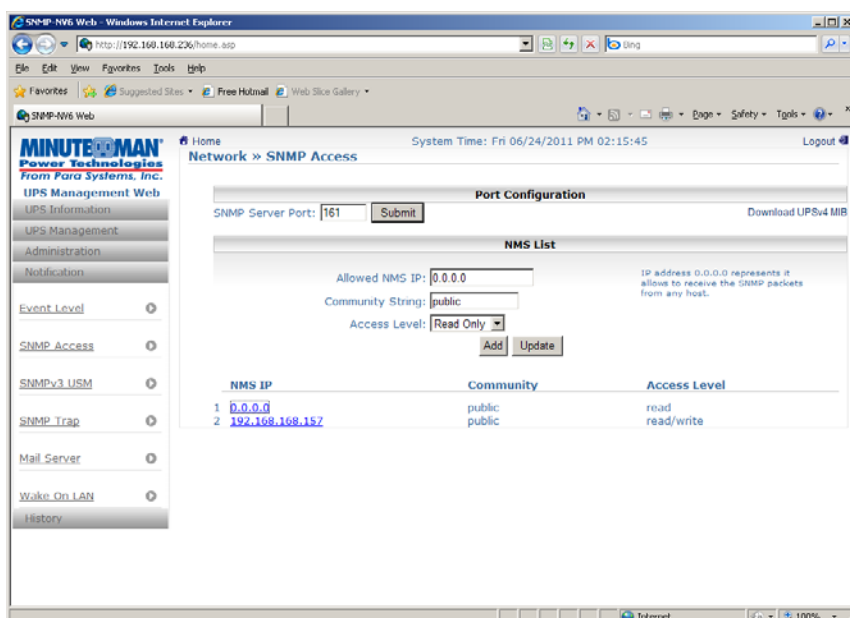
### 5.5.1 Event Level

Each individual event can be configured for Information, Warning or Alarm. You can change the event for e-mail or SNMP trap by modifying the event level.



### 5.5.2 SNMP Access

The SNMP-NV6 card supports the SNMP protocol. You can use an NMS to manage a UPS through a network. You must enter the IP address of the workstation in the **SNMP Access Table** to prevent any unauthorized users from configuring the SNMP-NV6 card via SNMP protocol. The maximum number of IPs is 256.



## SNMP-NV6

If you use a workstation with SNMP Manager installed, or if you set more restrictive SNMP access, you can use the **SNMP Access** to add the IP address of the PC, which you use to modify the access permission. If the IP address is set as 0.0.0.0, it means the IP address will be ignored. The SNMP-NV6 card will check the community string first to identify whether the incoming packet is Read Only or not.

### 5.5.2 SNMPv3 USM (User Based Management)

SNMPv3 is an encryption version of SNMP protocol. Before you can access the SNMP OID from the SNMP-NV6 card using SNMPv3 protocol you have to configure the SNMPv3 USM table.

There can be 8 SNMPv3 users for the SNMP-NV6 card. After configuring the account parameters you can access the card using SNMPv3 protocol. This user table is related to the SNMPv3 Trap.

SNMP-NV6 Web - Windows Internet Explorer  
http://192.168.168.236/home.asp

MINUTE MAN  
Power Technologies  
From Para Systems, Inc.

UPS Management Web  
UPS Information  
UPS Management  
Administration  
Notification  
Event Level  
SNMP Access  
SNMPv3 USM  
SNMP Trap  
Mail Server  
Wake On LAN  
History

Network » SNMPv3 USM  
System Time: Fri 06/24/2011 PM 02:16:30  
Logout

Auth Protocol: MD5  
Priv Protocol: CBC-DES  
Context Name: cn1027

	User Name (16 bytes max.)	Security Level	Auth Password (≥ 8 bytes)	Priv Password (≥ 8 bytes)	Access Level
1		noAuth, noPriv			Read Only
2		noAuth, noPriv			Read Only
3		noAuth, noPriv			Read Only
4		noAuth, noPriv			Read Only
5		noAuth, noPriv			Read Only
6		noAuth, noPriv			Read Only
7		noAuth, noPriv			Read Only
8		noAuth, noPriv			Read Only

Submit

To test the SNMPv3, find a Linux operating system and open the terminal shell then key in the following command to get the reply:

```
snmpwalk -v 3 -u <user> -l authPriv -A <password> -X <password> -n <context name> -t 3 <ip> 1.3.6.1.2.1.1.1.0
```

Where:

- v: 1 for SNMPv1, 2 for SNMPv2c, 3 for SNMPv3.
- l: Follow the security level, there are noAuthNoPriv, authNoPriv and authPriv.
- u: The user name, which is assigned in the SNMPv3 USM table.
- A: Follow an Auth Password, which is assigned in the SNMPv3 USM table.
- X: Follow a Priv Password, which is assigned in the SNMPv3 USM table.
- n: The Context Name, which is assigned in the SNMPv3 USM table.
- t: Timeout in second.

<ip>: IP address of the SNMP-NV6 card.

<oid>: The available SNMP OID, please refer to the MIB file. For example: 1.3.6.1.2.1.1.1.0

## 5.5.3 SNMP Trap

If you use a PC and perform the SNMP Manager **Trap** function to manage an UPS through the SNMP-NV6 card, you must add the IP address of the PC to the SNMP Trap list. The maximum number of SNMP trap targets is 256.

The screenshot shows the 'SNMP-NV6 Web' interface in a Windows Internet Explorer browser. The page title is 'Network » SNMP Trap'. The system time is 'Fri 06/24/2011 PM 02:18:33'. The left sidebar contains the following links: Home, UPS Information, UPS Management, Administration, Notification, Event Level, SNMP Access, SNMPv3 USM, SNMP Trap, Mail Server, Wake On LAN, and History. The main content area is titled 'Trap Target List' and contains the following form fields:

- Target IP: 0.0.0.0
- Community String: public
- Trap Type: SNMPv1
- MIB: UPSv4
- SNMPv3 User Name: SNMPv1, SNMPv2c, SNMPv3 (selected)
- UDP Port: 162
- Event Level: None

Below the form fields, there is a table with the following data:

Target IP	Community	Port	MIB	Type	Event Level	SNMPv3 User
1 0.0.0.0	public	162	UPSv4	v1	None	
2 192.168.168.157	public	162	UPSv4	v1	Information	

Buttons for 'Add', 'Update', and 'Delete' are located below the table.

The **Event Level** field is used to decide what kind of power event notification should be sent to the target address. There are 3 levels of power events: **Information**, **Warning** and **Alarm**. If you select **Information**, the notification of all power events will be sent to the target address; if you select **Warning**, the notification of Warning event as well as Alarm event will be sent to the target address; if you choose **Alarm**, only the notification of Alarm event will be sent to the target address.

The SNMP-NV6 card provides SNMPv1, v2c and v3 traps to satisfy most of customer's environment. If you select the SNMPv3 trap, then one of the user names must be entered into the SNMPv3 USM table.

## 5.5.4 Mail Server

The administrator can set up the SMTP Mail Server and the e-mail receiver so the designated recipient can receive the e-mail notification from the SNMP-NV6 card whenever a power event occurs. The maximum number of e-mail users is 256.

The screenshot shows the 'SNMP-NV6 Web' interface in a Windows Internet Explorer browser. The address bar shows 'http://192.168.168.236/home.asp'. The page title is 'MINUTEMAN Power Technologies, Inc. From Para Systems, Inc. UPS Management Web'. The left sidebar contains links: UPS Information, UPS Management, Administration, Notification, Event Level, SNMP Access, SNMPv3 USM, SNMP Trap, Mail Server, Wake On LAN, and History. The main content area is titled 'Network » Mail Server' and includes a 'Logout' link. The 'Mail Configuration' section has fields for 'SMTP Server Name or IP:' (51 bytes max.), 'Account:' (32 bytes max.), and 'Password:' (16 bytes max.), with a 'Submit' button. The 'Mail List' section has a 'Receiver:' field (name@company.com) and an 'Event Level:' dropdown (None), with 'Add' and 'Test e-mail' buttons. Below this is a table with columns 'Receiver' and 'Event Level', containing one entry: '1 name@company.com None'.

**SMTP Server Name or IP:** This is the hostname of a SMTP Mail Server used to send the email message from the SNMP-NV6 card. When entering a hostname, you are also required to enter the **DNS IP** in the **TCP/IP** page.

**Account:** The Mail Server's login account (if required).

**Password:** The Mail Server's login password (if required).

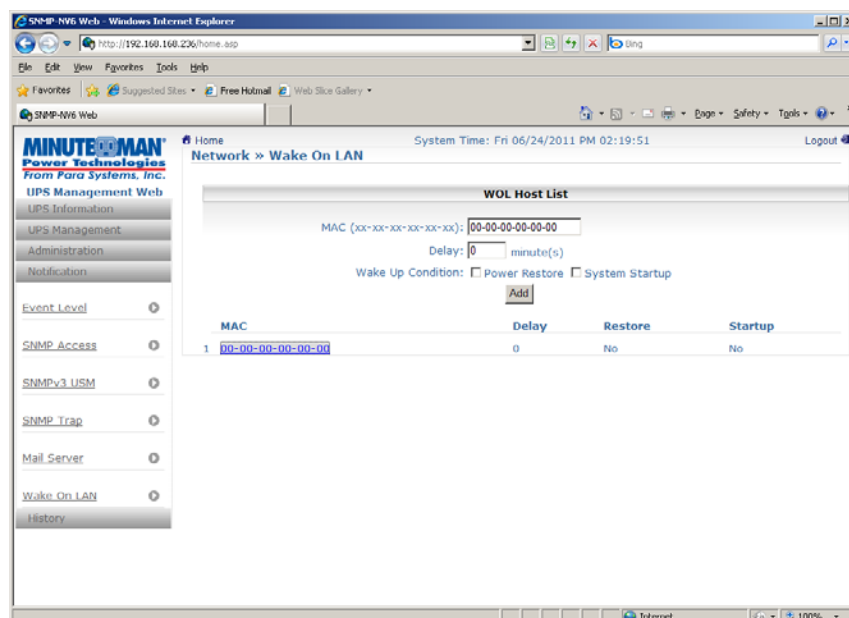
**Receiver:** Enter the email address that you want the SNMP-NV6 card to send an e-mail to.

**Event Level:** Select the event level that you want to go to the corresponding e-mail recipient. If you select **Information**, the notification of all power events will be sent to the target address; if you select **Warning**, the notification of the Warning event as well as the Alarm event will be sent to the target address; if you choose **Alarm**, only the notification of the Alarm event will be sent to the target address. You can change the event level from UPS Management – Event Level menu.



## 5.5.5 Wake On LAN

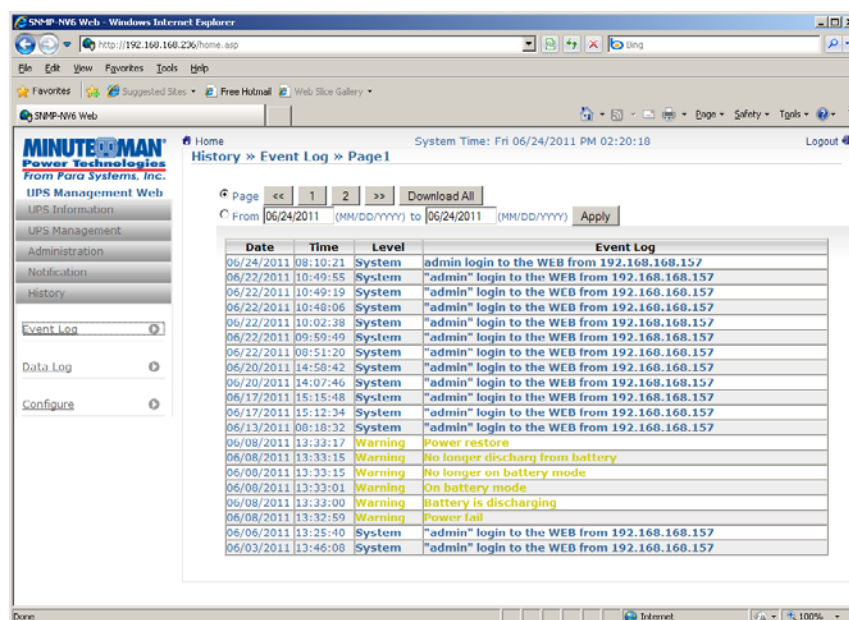
The Wake On LAN function can start up the client PC from the network by the MAC address. From this page, you can set 256 MAC addresses of the clients to be restarted after the power is restored or when the SNMP-NV6 card starts up.



## 5.6 History

### 5.6.1 Event Log

This table lists all the events that have occurred. The existing values are overwritten when the maximum number of entries (rows) has been reached. You can also download all of the event logs to your computer.



### 5.6.2 Data Log

This table lists all of the saved UPS data. The existing values are over written when the maximum number of entries has been reached. You can also download the data log to your computer.

System Time: Fri 06/24/2011 PM 02:20:50

History » Data Log » 06/24/2011 ~ 06/24/2011

From 06/24/2011 (MM/DD/YYYY) to 06/24/2011 (MM/DD/YYYY) Apply Download

Date	Time	In Freq	In Volt	In Amp	In Pwr	Out Freq	Out Volt	Out Amp	Out Pwr	Out Load	By Freq	By Volt	By Amp	By Pwr	Batt Volt	Batt An
		Lo	Hi													
06/24/2011	14:16:23	60.0Hz	119.8V	122.0V		60.0Hz	120.2V	0.0A	0W	0%					40.8V	
06/24/2011	14:06:08	60.0Hz	121.0V	121.9V		60.0Hz	121.0V	0.0A	0W	0%					40.8V	
06/24/2011	13:56:08	60.0Hz	120.0V	121.7V		60.0Hz	120.6V	0.0A	0W	0%					40.8V	
06/24/2011	13:46:08	60.0Hz	120.7V	122.0V		59.9Hz	121.1V	0.0A	0W	0%					40.8V	
06/24/2011	13:36:08	60.0Hz	120.3V	121.5V		59.9Hz	120.3V	0.0A	0W	0%					40.8V	
06/24/2011	13:26:07	60.0Hz	120.9V	122.2V		60.0Hz	120.3V	0.0A	0W	0%					40.8V	
06/24/2011	13:16:07	59.9Hz	120.5V	122.2V		60.0Hz	121.3V	0.0A	0W	0%					40.8V	
06/24/2011	13:06:07	60.0Hz	121.1V	122.4V		59.9Hz	121.0V	0.0A	0W	0%					40.8V	
06/24/2011	12:56:07	60.0Hz	121.0V	122.1V		60.0Hz	121.1V	0.0A	0W	0%					40.8V	
06/24/2011	12:46:07	60.0Hz	120.8V	122.2V		60.0Hz	121.1V	0.0A	0W	0%					40.8V	
06/24/2011	12:36:07	60.0Hz	120.1V	121.4V		60.0Hz	120.3V	0.0A	0W	0%					40.8V	
06/24/2011	12:26:07	60.0Hz	120.0V	121.5V		59.9Hz	120.3V	0.0A	0W	0%					40.8V	
06/24/2011	12:16:07	59.9Hz	120.3V	121.4V		60.0Hz	120.0V	0.0A	0W	0%					40.8V	
06/24/2011	12:06:07	60.0Hz	120.6V	121.8V		60.0Hz	120.3V	0.0A	0W	0%					40.8V	
06/24/2011	11:56:07	59.9Hz	120.7V	122.2V		60.0Hz	120.3V	0.0A	0W	0%					40.8V	
06/24/2011	11:46:07	59.9Hz	121.1V	121.9V		59.9Hz	120.4V	0.0A	0W	0%					40.8V	
06/24/2011	11:36:08	60.0Hz	121.0V	122.5V		59.9Hz	120.7V	0.0A	0W	0%					40.8V	
06/24/2011	11:26:08	59.9Hz	121.4V	122.5V		59.9Hz	121.3V	0.0A	0W	0%					40.8V	

### 5.6.3 History Configure

This page allows you to clear the event log, the data log and assign the time interval to record the data.

System Time: Fri 06/24/2011 PM 02:21:27

History » Configure

**History Data**  
  
Save Data Interval: 10 minute(s)

**Event Log**

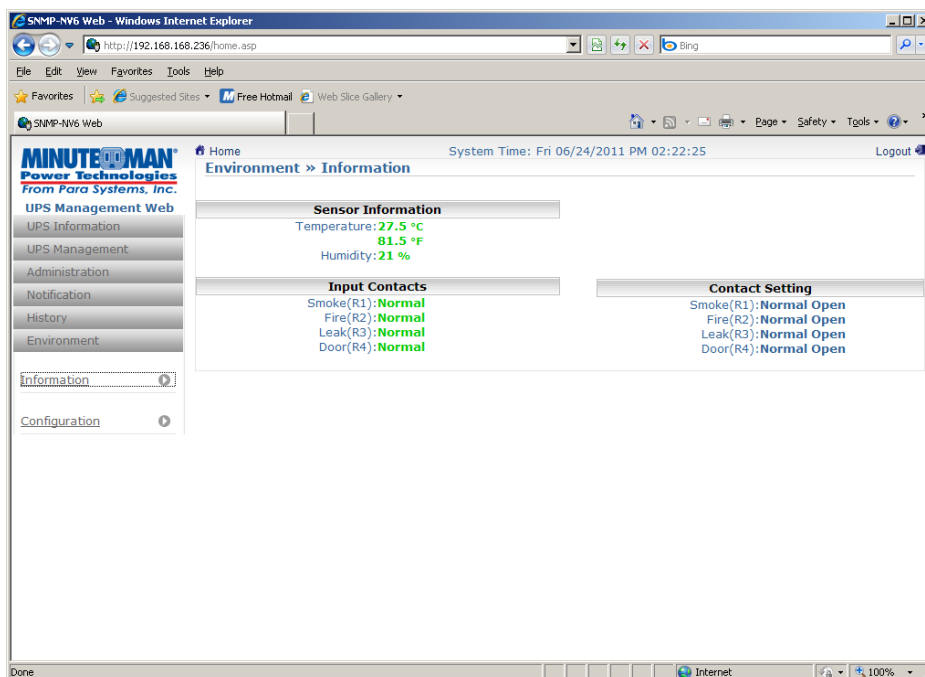
## 5.7 Environment

### 5.7.1 Information

The ENV Probe is an option for the SNMP-NV6 card that supports temperature and humidity and has 4 contact closure inputs for monitoring environmental status such as smoke, fire, water, and security alarms. See the ENV PROBE User's Manual for installation.

Features:

- Environmental temperature and humidity monitoring.
- Attaches up to 4 contact closure inputs for monitoring other environmental devices.
- Allows remote monitoring through network.



## 5.7.2 Configuration

This page allows you to change the values in the Temperature Warning and Alarm Thresholds and Humidity Warning and Alarm Thresholds, and then click on the Submit button to update the changes. If the temperature or humidity exceeds the alarm threshold, the event will be displayed in red on the Event log page. The ENV Probe can be configured to send an SNMP trap to the assigned target hosts.

Select normal open or normal close for each of the 4 options, and then click on the Submit button to update the changes. If an alarm for one of the 4 input contact closures occurs, the alarm will be displayed in red on the Event log page. The 4 input contact closures can be configured to send an SNMP trap to the assigned target hosts.

SNMP-NV6 Web - Windows Internet Explorer

Home System Time: Fri 06/24/2011 PM 02:23:39 Logout

Environment » Configuration

Sensor	Warning Threshold	Alarm Threshold
Temperature	35 °C	40 °C
Humidity	80 %	90 %

Input	Title	Type
Contact1	Smoke	Normal Open
Contact2	Fire	Normal Open
Contact3	Leak	Normal Open
Contact4	Door	Normal Open

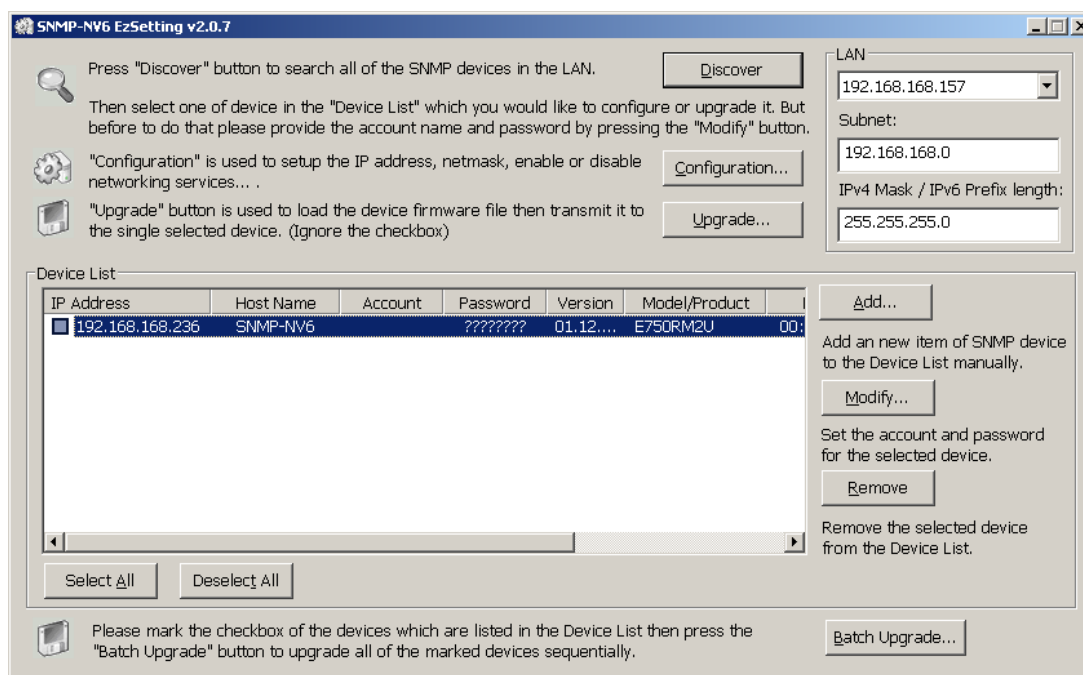
Submit

## 6. Upgrade

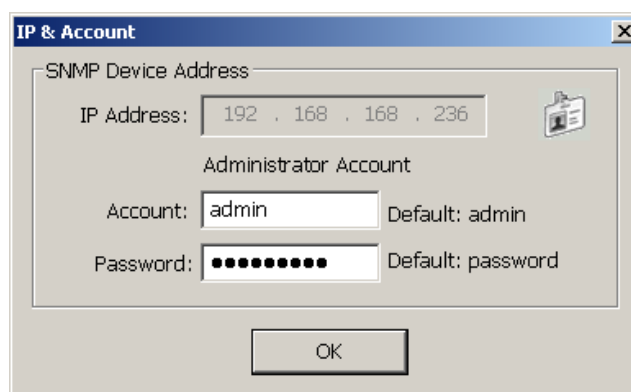
The **EzSetting** program can be used to perform the firmware upgrade. The **EzSetting** program is compatible with the Windows operating system.

**Note:** The firmware can also be upgraded by using the upgrade function in the web interface.

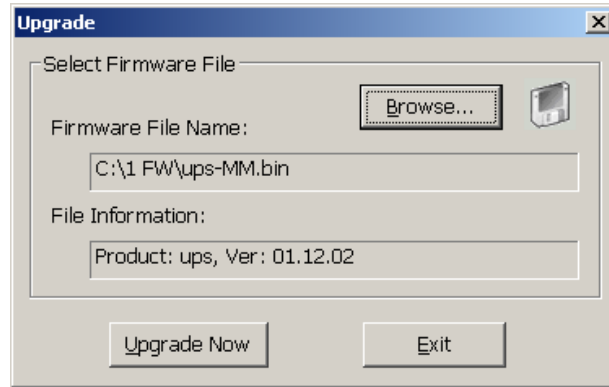
1. Make sure the SNMP-NV6 card is in the Subnet that has been specified. If it is not in the specified subnet configure the subnet and subnet mask to match the SNMP-NV6 card that you want to upgrade.
2. Press the Discover button to search for all of the SNMP cards in the specified subnet.



3. Select one device in the Device List then press the Modify button to enter the Account and Password.



4. On the main screen press the Upgrade button. When the upgrade dialog box appears press the Browse button to locate the new firmware file. Verify the firmware version is the new file, which is listed in the File Information field then press the Upgrade Now button.



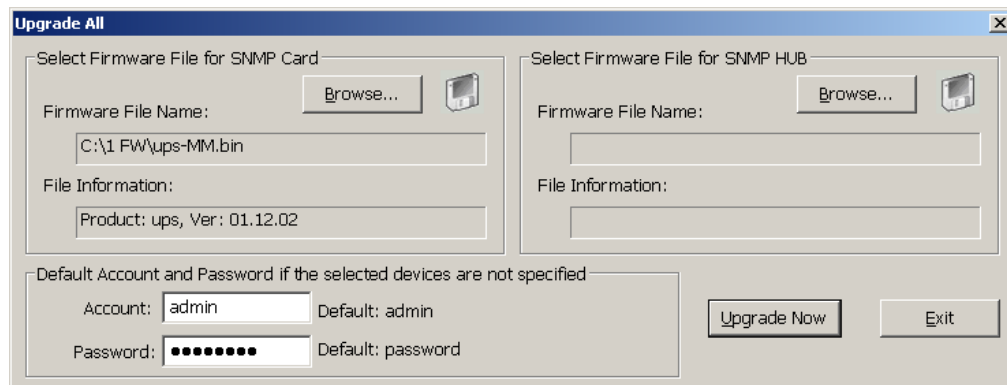
5. The SNMP-NV6 card will response to the upgrade request in approximately 20-seconds.



6. After finishing the upgrade procedure, the following dialog box will appear. Please wait approximately 1-minute for SNMP-NV6 card to reboot.



7. The EzSetting program supports Batch Upgrading. Select the checkboxes of the devices, which are listed in the Device List, then press the Batch Upgrade button. Select the firmware file, enter the Account name and Password, and then press the Upgrade Now button to upgrade all of the selected devices sequentially.



## 7. Specifications

### 7.1 Technical Specifications

Network Connection	RJ-45 connector
Operating Temperature	0 ~ 40° C
Operating Humidity	10 ~ 80 %
Power Input	9~24V DC
Power Consumption	2 Watt Maximum
Size	130 mm x 60 mm (L x W)
Weight	75g

### 7.2 DIP Switch Settings

No.	Dip1	Dip2	Description
1	OFF	OFF	Normal operation
2	OFF	ON	N/A
3	ON	OFF	Sensor Mode (with ENV Probe)
4	ON	ON	Console Mode

### 7.3 LED Indicators

No.	Yellow LED	Green LED	Description
1	---	OFF	Hardware or network error
2	Flashing (1sec)	---	UPS Disconnected
<b>Without ENV Probe</b>			
3	Flashing (50 ms)	ON	Normal operation
<b>With ENV Probe</b>			
4	Flashing (50 ms)	Flashing (50 ms)	Normal operation
5	Flashing (50 ms)	ON	ENV Probe Disconnected

## 8. Troubleshooting

### 1. How do I setup a SNTP (Simple Network Time Protocol) server?

**Answer:** In the Windows XP operating system, click **Start** → select **Control Panel** → choose **Add/Remove Programs** → click the **Add/Remove Windows Components** button → click **Networking Services** → select the **Simple TCP/IP Services** check box → and then click '**OK**' to finish the installation of **Simple TCP/IP Services**. After that, enter in the host's IP address on the **Time Server** page.

### 2. How do I verify the network connection between my workstation and the SNMP-NV6 card?

**Answer:** Check the network connection by typing the following command **ping HostName or IP** address at your workstation.

### 3. In the Web Browser, I can see the Login page but cannot login.

**Answer:** Please check the IP address of the SNMP-NV6 card and the PC you trying to login from. If both of the IP addresses are not in the same LAN, run the **EzSetting** program to configure the **User Limitation** to **Allow Any**.

### 4. How do I refresh the NetBIOS table in Windows operating system?

**Answer:** Sometimes the IP address of the SNMP-NV6 card will be changed, but the host name will remain the same. Although Windows will update its NetBIOS table periodically, you can force it to purge its cache immediately by typing the command **nbtstat -R** in the shell. After that, you can connect to the SNMP-NV6 card by its host name.

### 5. How can I get the IP address and MAC address of my computer?

**Answer:** For Windows system: type **ipconfig /all** at the DOS prompt. For UNIX system: enter **ifconfig** in the shell.

### 6. I am unable to ping or connect to the SNMP-NV6 card?

**Answer:** Check the following items:

- 1) Check all the network connections.
- 2) Ensure that your PC and the SNMP-NV6 card are in the same network segment. If you don't have a router, they must be in the same network segment.
- 3) You can connect to the SNMP-NV6 card only if your PC and the SNMP-NV6 cards are using the IP addresses from the same IP address block. Normally, private LANs use the IP addresses from one of the following blocks.

10.0.0.0 ~ 10.255.255.255

172.16.0.0 ~ 172.31.255.255

192.168.0.0 ~ 192.168.255.255

The SNMP-NV6 card's default IP address (192.168.1.100) is from the last block. If your LAN is using a different address block, you will not be able to connect to the SNMP-NV6 card via the LAN.

Under such situation, you can choose to:



- Use the **Terminal Mode** to reset the SNMP-NV6 card's IP address.
- Change your PC's IP address to allow connection via the LAN.

**7. I am unable to perform the SNMP Get operation?**

**Answer:** Check the SNMP settings stored in the SNMP-NV6 card. The IP address of the PC you are using must be entered in one of the SNMP Access Control NMS IP fields, with Read or Read/Write permission. The community string on the PC and the SNMP-NV6 card must match.

**8. I am unable to perform the SNMP Set operation?**

**Answer:** Check the SNMP settings stored in the SNMP-NV6 card. The IP address of the PC you are using must be entered in one of the SNMP Access Control NMS IP fields, with Read/Write permission. The community string on the PC and the SNMP-NV6 card must match.

**9. I do not receive traps at my management station?**

**Answer:** Check the SNMP Trap settings in the SNMP-NV6 card. The IP address of the PC you are using must be entered in one of the Target IP fields.

**10. I forgot my administrator's account and password?**

**Answer:** Connect the RJ45 to DB9 serial cable to the console port on the SNMP-NV6 card and set both of the dipswitches to the **ON** position (configuration mode). Enter **rstadmin** within 30 seconds while the **Account** and **Password** are prompted. After that, the administrator's account and password are now reset to the default values.

**11. Where can I get information about IPv6?**

**Answer:**

- 1) For every device that supports IPv6, it will have a LLA (Link Local Address) generated according to its own MAC address and the EUI-64 standard algorithm. For example, if the MAC address is **00:11:22:33:44:55**, the according LLA will be **fe80::211:22ff:fe33:4455**. The SNMP-NV6 card does support IPv6 and can directly connected via LLA without any additional configuration. You should note that, according to RFC-4862, the IPv6 interface will automatically shutdown if the same LLA already existed on the LAN.
- 2) If both of the IPv4 and IPv6 DNS configurations co-exist, the IPv4 DNS configuration will have the top priority.
- 3) If your operating system is Windows XP, please enable IPv6 first (select **RUN** from **START** and enter **ipv6 install**).
- 4) To know more about IPv6 compatibility information, refer to RFC documents (1981, 2460, 4861, 4862, and 4443) on **IETF** website (<http://tools.ietf.org/html>), or refer to **IPv6 Ready Logo** website (<http://www.ipv6ready.org>).

**12 How do I generate a private SSL certificate file (PEM format) for HTTPS?****Answer:**

- 1) Download the openssl from <http://www.openssl.org> and install it on the Linux machine.
- 2) Open the command shell and enter the following command to create your own certificate file:

Openssl req -x509 -nodes -days 3650 -newkey rsa:1024 -keyout cert.pem -out cert.pem

- 3) Once it is complete the cert.pem will be created in the current working directory.
- 4) Upload the cert.pem file to the SNMP-NV6 card through the web page.

**13 How do I generate the SSH DSA and RSA keys for SSH?****Answer:****For Linux Version:**

- 1) Download the openssh from <http://www.openssh.org> and install it on the Linux machine.
- 2) Open the command shell and enter the following command to create your own keys: Ignore the passphrase when ask.  
DSA Key: ssh-keygen -t dsa  
RSA Key: ssh-keygen -t rsa
- 3) Upload the DSA and RSA key files to the SNMP-NV6 card through the web page.

**For Windows Version:**

- 1) Download the Putty from <http://www.putty.org> and install it.
- 2) Run the **puttygen.exe** in the putty installed directory.
- 3) Select **SSH-2 RSA** from the Parameters area and select the **Generate key pair** from the **Key** menu to generate the RSA key.
- 4) Select **Export OpenSSH Key** from the **Conversions** menu and assign a file name for the RSA key. Ignore the passphrase when ask.
- 5) Select **SSH-2 DSA** from the Parameters area and select the **Generate key pair** from the **Key** menu to generate the DSA key.
- 6) Select **Export OpenSSH Key** from the **Conversions** menu and assign a file name for the DSA key. Ignore the passphrase when ask.
- 7) Upload the DSA and RSA key files to the SNMP-NV6 card through the web page.

## 9. Limited Product Warranty

Para Systems Inc. (Para Systems) warrants this equipment, when properly applied and operated within specified conditions, against faulty materials or workmanship for a period of three years from the date of original purchase by the end user. For equipment sites within the United States and Canada, this warranty covers repair or replacement of defective equipment at the discretion of Para Systems. Repair will be from the nearest authorized service center. Replacement parts and warranty labor will be borne by Para Systems. For equipment located outside of the United States and Canada, Para Systems only covers faulty parts. Para Systems products repaired or replaced pursuant to this warranty shall be warranted for the remaining portion of the warranty that applies to the original product. This warranty applies only to the original purchaser who must have properly registered the product within 10 days of purchase.

The warranty shall be void if (a) the equipment is damaged by the customer, is improperly used, is subjected to an adverse operating environment, or is operated outside the limits of its electrical specifications; (b) the equipment is repaired or modified by anyone other than Para Systems or Para Systems-approved personnel; or (c) has been used in a manner contrary to the product's operating manual or other written instructions.

Any technical advice furnished before or after delivery in regard to use or application of Para Systems' equipment is furnished without charge and on the basis that it represents Para Systems' best judgment under the circumstances, but it is used at the recipient's sole risk.

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